
Subject: Suspending a logger32 and BUREAU ALL_QRZ_COM when you attempt to login on to the server QRZ

Posted by [sp9auv](#) on Fri, 22 Jan 2016 12:38:57 GMT

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Dated 01.11.2016 received from the SQ8J Jacob message that at the moment attempt to login on to the server QRZ.COM (and probably others)

occurs a program crash Logger32 and BUREAU_ALL_QRZ_COM_FI.

We had to make "killing" processes in the Task Manager.

We performed various tests remotely on Skype, but it had no effect

Vy 73 de Jerzy SP9AUV

Subject: Odp: Suspending a logger32 and BUREAU ALL_QRZ_COM when you attempt to login on to the server QRZ

Posted by [sp9auv](#) on Fri, 22 Jan 2016 12:48:51 GMT

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On the same day, ie. 11-01-2016 I advised to the Jacob SQ8J

Because BUREAU_ALL_QRZ_COM_FI uses Internet Explorer 11 you must examine it's configuration .

Typically, when you first start IE 11 it proposes setting your browser settings.

As if he did not ask it, go to the configurations IE11 and see if there is no such thing as blocking access.

BUREAU_ALL_QRZ_COM_F use also IE 11 if you set as default browser another browser , for example Firefox

vy 73 de Jerzy SP9AUV

Subject: Odp: Suspending a logger32 and BUREAU ALL_QRZ_COM when you attempt to login on to the server QRZ

Posted by [sp9auv](#) on Fri, 22 Jan 2016 12:52:12 GMT

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Dated 12.01.2016 received from Jakub SQ8J answer:

Jerzy , you were right. I restored/reset to default settings of Internet Explorer 11 and now opens everything as it and I should be to login to QRZ.COM

Thanks for the help

73, Jacob SQ8J

Subject: Odp: Suspending a logger32 and BUREAU ALL_QRZ_COM when you attempt to login on to the server QRZ

Posted by [admin](#) on Fri, 22 Jan 2016 12:56:36 GMT

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Dated 22.01.2016 I receive from Nige M0VKC thi message

Hi Jerzy,

I have a little problem with programme BUREA ALL QRZ COM FI exe, i can not log on to QRZ.COM or HAMQTH.COM.

When i try to sign in with any of these 2 i get message sayin Not connected to internet or page is unavailable. If i try DX WATCH or HAMCAL all is fine. I have deleted and reinstalled programme to see if that would fix problem but i am afraid its still the same. Any ideas?

Regards Nige, M0VKC

Subject: Odp: Suspending a logger32 and BUREAU ALL_QRZ_COM when you attempt to login on to the server QRZ

Posted by [admin](#) on Fri, 22 Jan 2016 13:55:39 GMT

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Hello Nige M0VKC !

Your problem seems to be similar to the problem as had SQ9J. but in fact may be it may be caused another phenomenon .

Because you get message Not connected to internet , it may be do , due problem with net , but not on your local lan net but in the internet net .

You will need to examine whether the route to QRZ.COM, or on the route to HAMQTH.COM , is present problems with the network.

First in the your browser call QRZ.COM or HAMQTH.COM and observe how long it answer . Second , follow the command in a DOS window (black) as follow (first START - CMD.exe } and next tracert hamqth.com.

As you see there are one point after CVT-Bratislava with timeout , but packet reaches target kwpa.cz .

When you get many timeout and packet not reaches target , then this route is bad .

Then you must try in a another time (2-3 hour later } . May be trace will rebuild

For QRZ.COM this try does not make sense , because QRZ.COM have switching off this ping and tracing possibility .

May be from your location is another behavior for tracing .

Then you can only test on default browser .

If you still get this not logging to QRZ.COM , try configure Internet Explorer 11 as for Jakub SQ8J . Choice default Setting in this picture . Sorry - it is in Polish language - Poziom domyslny .

If you still will have problem - register there and write that .

Best regards Vy 73 de Jerzy SP9AUV

File Attachments

- 1) [1.jpg](#), downloaded 359 times
 - 2) [2.jpg](#), downloaded 312 times
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